

## Conversion of Non-Expiry COVID Paper Punch Cards

The County Commissioners adopted [Resolution #R20250260](#) to establish a method for riders with non-expiry COVID punch cards to convert the remaining rides to the electronic ticketing system. Riders with these tickets may continue using the paper punch cards through the end of 2025; however, these must be converted to the electronic ticketing system to keep using the remaining rides after December 31, 2025.

Appointments will be required to convert rides to the e-ticketing system. Appointments will be available starting December 1, 2025. Please see more information below on what you need to know:

### Conversion Process

- Non-expiry paper punch cards are fully transferable through December 31, 2026.
  - If you transfer your paper punch card, be aware it will need to be converted to e-tickets to be used after January 1, 2026.
  - You do not have to be the original purchaser of the paper punch card to request conversion.
- Converted e-tickets will remain non-expiry and will be fully transferrable until used.
- Converted e-tickets will be issued to your app, via text, and email. Printed QR codes will only be available on request.
- Deadline: All non-expiry paper punch cards must be converted by December 31, 2026.
  - After this date, all unconverted rides will be forfeited.
- Conversions will be on ride-for-ride basis; for example, if you have 10 remaining rides on a non-expiry paper punch card, you will be issued a multi-ride e-ticket for 10 rides with no expiration date.
  - Peak and non-peak paper punch cards will be treated equally such that converted e-tickets can be used year-round regardless of season.
  - Unused vehicle rides will only be converted to vehicle e-tickets and unused passenger rides to passenger e-tickets, etc.
  - Monetary refunds will not be issued.

### Appointments

- Appointments required: Call (360) 416-1466 or email [ferrycomments@co.skagit.wa.us](mailto:ferrycomments@co.skagit.wa.us).
- Hours: Monday–Thursday, 8:00 a.m.–4:00 p.m. (excluding holidays/county closure days).
- Start date: Appointments begin December 1, 2025.
- Location: Anacortes Ferry Terminal, 500 I Avenue, Anacortes, WA 98221.

- In-person only: You must bring and surrender your punch cards at the appointment.
- Conversion cannot be done virtually, by phone, or at the Mount Vernon Continental Administration office.

## Ferry Rider FAQ: Non-Expiry COVID Punch Cards & E-Tickets

Conversion is only available to holders of COVID-era non-expiry paper punch cards. Holders can be original purchasers or anyone to whom a non-expiry paper punch card has been transferred.

### **Why do I have to convert my punch card? Why can't I just keep using my paper one?**

For tracking purposes, all data regarding ticket sales and scanning has been moved to Anchor. We cannot track paper punch card usage in our scanning reports; therefore, we are moving everything to the electronic system.

### **Can I still use my paper punch cards?**

You may continue using your non-expiry COVID paper punch cards through December 31, 2025.

### **What happens after December 31, 2025?**

Starting January 1, 2026, paper punch cards will no longer be accepted. Any non-expiry paper punch cards must be converted to e-tickets. Holders of non-expiry punch cards have until December 31, 2026, to convert remaining rides.

### **What happens after December 31, 2026?**

Nonconverted non-expiry paper punch cards will be invalid, and remaining rides will be forfeited. We recommend converting unused rides, so you don't lose them.

### **Are paper punch cards and e-tickets transferable?**

Yes. Non-expiry paper punch cards are transferable through December 31, 2026, and non-expiry e-tickets are transferable until used.

### **How do I convert my punch cards to e-tickets?**

- Make an appointment by calling (360) 416-1466 or emailing [ferrycomments@co.skagit.wa.us](mailto:ferrycomments@co.skagit.wa.us).
- Appointments are available Monday–Thursday, 8:00 a.m.–4:00 p.m. (excluding holidays or county closure days).

- Conversion appointments begin December 1, 2025.

**Where do I go for my appointment?**

All conversions must be made in person at: Anacortes ferry terminal, 500 I Avenue, Anacortes, WA 98221

**Can I convert my punch cards online or by phone?**

No. Conversion cannot be completed virtually, over the phone, or at the Mount Vernon Continental Administration office. You must come in person to the Anacortes ferry terminal.

**What should I bring to my appointment?**

Bring all remaining punch cards. Once converted, they will be surrendered, and your rides will be transferred to non-expiry e-tickets.

**When should I schedule my conversion?**

You can schedule anytime between December 1, 2025, and December 31, 2026. We recommend booking early.

**Will you exchange partially used paper punch cards?**

Yes, partially used unexpired COVID-era punch cards can be converted.

**Can I change ticket types when I do the conversion?**

No; ticket types will be converted like-for-like; for example, unused vehicle rides will only be converted to vehicle e-tickets and unused passenger rides to passenger e-tickets.

**Will my converted e-tickets expire?**

Once converted, the e-tickets will not expire and will be valid until used.

**Does it matter if my paper punch cards are designated peak/non-peak?**

It does not matter for conversion. Peak and non-peak paper punch cards will be treated equally such that converted e-tickets can be used year-round regardless of season.

**Can I request a refund in lieu of conversion to e-tickets?**

No; remaining unused rides must be converted; monetary refunds will not be issued.

**What format will my new e-tickets be?**

Converted e-tickets will be issued to your app, via text, and email. Printed QR codes will only be available on request.