

# **WEEKLY EMS NEWSLETTER**

**Friday, April 10, 2015** 

#### **UPCOMING TRAINING:**

April 13<sup>th</sup>, 7pm @ Allen Fire: BLS OTEP #1 April 14<sup>th</sup>, 7pm @ Burlington Fire: BLS OTEP #1

### Aero Skagit goes live with ESO ePCR

On Tuesday, April 7<sup>th</sup> Aero Skagit became the first agency in Skagit County to begin entering ePCRs into the ESO system. Tony Smith reports that other than a couple minor issues the first few days have gone well.





#### **NWRC Patient Referral Program Training starts**

**Shelley Zylstra** (pictured below right) delivered the first two training sessions for Fire and EMS responders on what to look for and how to make referrals to NWRC for individuals who call 9-1-1 but may actually have social and other low-acuity needs, and help to ensure that citizens are not falling through the cracks, but rather have a strong



understanding of what resources are available and know how to access them. Sedro Woolley, Fire District 8 and Fire District 13 had a combined 80+ responders go through the training this week, and Fire Chiefs Klinger, Feay and Horn all said "Shelly does a phenomenal job delivering the training."



The way the program works is responders simply identify potential needs on a standardized form; receive patient consent; and



send the referral form to NWRC (fax 360-428-1302)

after the call. NWRC's Aging and Disability Resources staff then contacts the indivdual, screens to determine the individual's needs and assists them in connecting to appropriate services within Skagit County. NWRC will also provide feedback directly to an assigned contact at each fire/EMS agency so responders can know what actions are being taken based on their referral. Further training dates will be announced as they are scheduled. If your department has not yet signed up with NWRC, and would like more information, please contact Melody Coleman at colemmm@dshs.wa.gov.

## Have a great & safe weekend!